

YEO VALLEY SERVICES LTD

JOB DESCRIPTION



THE DETAILS	
JOB TITLE	Pub Team Member
BUSINESS ENTITY	Yeo Valley Services Ltd
TEAM/DEPARTMENT	Venues - Front of House
SITE THE ROLE IS BASED	The New Inn (but you could be expected to work elsewhere in the Yeo Valley Blagdon estate)
REPORTING LINES	
REPORTS TO	Pub Manager
DIRECT REPORTS	N/A
TEAM SIZE	10+
BUDGET RESPONSIBILITY	N/A
ROLE & PERSON SPECIFICATION	
Key Aim of The Role	To provide a high level of service to all guests of The New Inn and to the best of their ability ensure a positive experience, whilst being an ambassador for the Yeo Valley brand.
Key Responsibilities	<ul style="list-style-type: none"> ♥ To assist with the set-up and day to day running of the venue. ♥ Assisting in welcoming guests and serving them to a high level of customer service. ♥ Help to keep wastage and breakages to a minimum wherever possible and record appropriately. ♥ To manage all payment transactions in accordance with Yeo Valley Services financial policies and procedures and with diligence, honesty, and integrity. ♥ Understanding the importance of adhering to company policy with reference to hazard spotting, first aid and the reporting of accidents. ♥ Deliver food hygiene in accordance with the Food Safety Act 1990. ♥ To complete any other tasks deemed relevant by your line manager for the successful completion of your role.
Personal Specification	<ul style="list-style-type: none"> ♥ Be an ambassador for the Yeo Valley brand. ♥ Be positive and flexible in your approach to work. ♥ Present yourself in a professional manner, keeping an acceptable standard of dress and appearance. ♥ Work well using your own initiative in addition to working as part of a team. ♥ Full UK Driving Licence (preferential)